

NOTICE OF PRIVACY PRACTICES

EFFECTIVE DATE: FEBRUARY 16, 2026



YOUR INFORMATION. YOUR RIGHTS. OUR RESPONSIBILITIES.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

YOUR CHOICES

You have some choices in the way that we use and share information. Tell us what you want us to do, and we will follow your instructions. In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care or payment for your care
- Share information in a disaster relief situation

If you are not able to tell us your preference — for example, if you are unconscious — we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In these cases we never share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising: we may contact you for fundraising efforts, but you can tell us not to contact you again. If we have your substance use disorder patient records, subject to 42 CFR part 2, we will give you clear and obvious notice in advance and a choice about whether to receive fundraising communications that use your Part 2 information.

OUR USES AND DISCLOSURES

How do we typically use or share your health information?

Treat you : We can use your health information and share it with other professionals who are treating you. Example: A doctor treating you for an injury asks another doctor about your overall health condition.

Run our organization : We can use and share your health information to run our practice, improve your care, and contact you when necessary. Example: We use health information about you to manage your treatment and services.

Bill for your services ; We can use and share your health information to bill and get payment from health plans or other entities. Example: We give information about you to your health insurance plan so it will pay for your services.

How else can we use or share your health information?

We are allowed or required to share your information in other ways — usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes.

In all cases, including those listed below, if we have substance use disorder patient records about you, subject to 42 CFR part 2, we cannot use or share information in those records in civil, criminal, administrative, or legislative investigations or proceedings against you without (1) your consent or (2) a court order and a subpoena.

Help with public health and safety issues : We can share health information about you for certain situations such as preventing disease; helping with product recalls; reporting adverse reactions to medications; reporting suspected abuse, neglect, or domestic violence; and preventing or reducing a serious threat to anyone's health or safety.

Do research : We can use or share your information for health research.

Comply with the law : We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law. Respond to organ and tissue donation requests We can share health information about you with organ procurement organizations.

Work with a medical examiner or funeral director : We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation claims, law enforcement, and other government requests : We can use or share health information about you for workers' compensation claims; for law enforcement purposes or with a law enforcement official; with health oversight agencies for activities authorized by law; and for special government functions such as military, national security, and presidential protective services.

Respond to lawsuits and legal actions : We can share health information about you in response to a court or administrative order, or in response to a subpoena.

OUR RESPONSIBILITIES

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described in this notice unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

YOUR CALIFORNIA RIGHTS AND ADDITIONAL PROTECTIONS

California law provides additional protections for certain categories of medical information and certain health care services. See ‘Your California Rights and Additional Protections.

Written authorization for disclosures

Under California's Confidentiality of Medical Information Act (CMIA, Civil Code § 56 et seq.), we will not disclose your medical information without a valid written authorization signed by you or your legal representative, except when disclosure is permitted or required by applicable law.

Specially Protected Medical Information

California and federal law provide additional confidentiality protections for certain categories of medical information, which may include mental health records, HIV-related information, substance use disorder records, and certain reproductive–health information. We use and disclose this information only as permitted or required by the law applicable to the particular information.

Reproductive, abortion-related, contraception, and gender-affirming care information

California law provides additional protections for certain identifiable medical information related to abortion and abortion-related services. We will not disclose or provide access to this information in response to out-of-state subpoenas, investigations, law–enforcement requests, or other requests when California law prohibits the disclosure or access. We will handle other reproductive–health and gender-affirming–care information in accordance with the federal and California laws applicable to that information.

HIV and other specially protected information

California and federal law impose additional confidentiality requirements on certain records, including some HIV-related information, mental health records, and substance use disorder records. We use and disclose this information only as permitted or required by the law applicable to the particular record.

Oncura Health complies with applicable federal and California privacy laws governing the use, disclosure, and protection of patient health information. Patients may request confidential communications regarding their health information, including communications through an alternative method or at an alternative location, as permitted by law. Oncura Health also evaluates requests for patient records and protected health information in accordance with applicable federal and California law, including requests involving sensitive or legally protected health care. Requests from governmental agencies, law enforcement, courts, or other third parties are reviewed and handled in accordance with applicable legal requirements and Oncura Health policies.

CONTACT INFORMATION

Privacy Officer Contact:
Email: oprivacyteam@oneoncology.com
Phone: 615.880.8479

Questions, Rights or Complaints
If you have questions about this Notice, wish to exercise your rights, or want to file a complaint, please contact our privacy contact.

YOUR RIGHTS

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

California note: California law gives you certain rights that go beyond federal law, including a shorter timeframe to inspect and receive copies of your records and stronger protections for sensitive services. See “Your California Rights”.

YOUR RIGHTS — IN DETAIL

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information. Under federal law we will usually respond within 30 days. Under California law, we will permit inspection during business hours within five working days after receipt of your written request and transmit requested copies within 15 days after receipt of the written request, subject to applicable law. We may charge a reasonable, cost–based fee as allowed by law.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we'll tell you why in writing, generally within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home, office, or cell phone) or to send mail to a different address.
- We will honor requests for confidential communications when required by applicable federal or California law.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree, and we may say “no” if it could affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.

Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures. We'll provide one accounting a year for free but will charge a reasonable, cost–based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If someone has authority to act as your personal representative — for example, someone with your medical power of attorney or your legal guardian — that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.
- File a complaint if you feel your rights are violated
- You can complain if you feel we have violated your rights by contacting us using the information at the end of this notice.
- You can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting <https://www.hhs.gov/hipaa/filing-a-complaint/index.html>.
- You may also have the right to file a complaint with an applicable California regulatory authority.
- We will not retaliate against you for filing a complaint.

CHANGES TO THE TERMS OF THIS NOTICE

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our website.

Patient Portal: Oncura Health provides patients with secure online access to certain health information through the Navigating Care patient portal. Depending on the services available through the portal, patients may use it to access health information and communicate with their care team.